I’m writing you in response to the Application Analyst position posted for Concord Hospital and would like to apply. I have experience in a wide range of IT disciplines, including technical support, programming, development and infrastructure support. Combined with a previous career in Emergency Medicine, I leverage a unique skillset that makes me uniquely qualified for this position.

I came into my current job with only some basic hands-on experience providing technical support, and within the first two weeks I was supporting the full line of our software. In three months’ time, I was assisting in software development, writing product requirements, specifications and use flows. I currently help manage two developers,

I now provide a wide range of services to my company, ranging from customer service, to software development management, to network infrastructure management. I strive to find ways of improving workflow and efficiency. To that end, I helped spearhead case management automation which drastically decreased spam cases and improved response times.

I help manage our network and infrastructure. I replaced and reorganized our office’s network, re-running drops to cubicles and migrate our aging fileserver to a new NAS server. User email account management, antivirus configuration and VoIP troubleshooting are all responsibilities of mine.

In my off time I continue to learn and hone my skills, I am in the process of pursuing a Network + certification. Some of my side projects at home have included a network wide ad blocker, storage server and a home brew touch-based media server.

My unique experiences make me both technically competent, but I understand the importance of IT in a . Due to a career ending injury, I essentially had to hit the reset button at 25. I have a hunger and motivation that I think you'll be hard pressed to find elsewhere. If you want an employee that is driven and capable of rapidly learning and supporting new technologies, I ask that you consider me for this position.

Regards,

Marshall Nye

ffnye15@gmail.com

603-273-1594